

ERP Assessment Questionnaire



System Name: _____

Date: _____

Overall Rating (1 = Not satisfied, 5 = Satisfied)	1	2	3	4	5
Satisfaction with the current ERP system	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Effectiveness of the ERP in meeting the needs of the business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Indicate Your Level of Agreement: (1 = Disagree, 5 = Agree)	1	2	3	4	5
The ERP is easy to use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ERP improves business processes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ERP has enough built-in reporting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ERP meets the needs of my department	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ERP improves cohesiveness between departments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you recommend replacing portions of the current ERP environment?	
<input type="checkbox"/>	Yes
<input type="checkbox"/>	No

Open-Ended Feedback

What ERP-related challenge creates the most frustration within your department?

What would an ideal ERP system do that the current system does not?